Alerts Monthly Status Report
August 1999

- **General Status and Revised Acquisition Program Baseline (APB) for Internet Explorer Fix:** The existing Customer Access module of Alerts Phase II was designed to work with Netscape only, not Internet Explorer. Internet Explorer capability was to be added in a future Phase III development effort. The Phase II application, without Internet Explorer capability, was functionally tested, all CAO train the trainers (TTTs) were trained and CAO training was partially completed. The Alerts team then received direction to redesign the application to be compatible with Internet Explorer prior to Phase II deployment. This decision was made to assure that all customers (Internet Explorer and Netscape users) could use the application prior to Phase III. The application was also impacted by delays in the Shared Data Warehouse V8.5 development. As a result, the APB cost, schedule and technical performance thresholds and objectives were revised and the Alerts project was rebaselined. Approval was granted by the IT Joint Steering Group and the DCMC Commander this month.

- **Mandatory DoD Password Changes:** The DoD Joint Task Force – Computer Network Defense (JTF-CND) directed that all users in all Components (the Services, agencies, etc.) change their passwords in all applications, to include Alerts by 5 August, 1999. As the current version of Alerts does not allow users to change their own passwords, DCMC TASOs changed DCMC user passwords, and the DCMC Districts changed external DCMC customer passwords on the 5th of August,1999. The DCMC Customer Liaison Representative (CLR) for each external customer was notified, through Tom Corey (Alerts CLR liaison), so they could get the word out to their customers to avoid interruption of the business flow.

- **Revised Master Schedule:** As discussed above, the revised Alerts APB was approved, resulting in a rebaselining of the Alerts Master Schedule. The revised schedule now assumes Phase I users will be trained first and become operational, then the remaining CAO new users would be trained and become operational. This significantly reduces the lag time between user training and their use of the operational system. The revised schedule was coordinated with District, CLR, and HQ Functional Sponsor representatives and is as follows:

Task	Objective
ITJSG Approval	16 Jul 99
Development "training fixes"	Complete
System Test "training fixes"	15 Jul - 13 Aug 99
Development IE	19 Aug - 15 Oct 99
System Test IE	25 Oct - 12 Nov 99
Functional Test (Atlanta)*	29 Nov - 17 Dec 99

Functional Certification	17 Dec 99
Phoenix Test	18 – 21 Jan 00
DCMC CAO Trainer (TTT) Retraining	31 Jan – 11 Feb 00
Customer Trainer (TTT) Training	1 Feb – 21 Apr 00
Customer User Training	8 Feb – 28 Apr 00
DCMC CAO Phase I User Training	22 Feb – 21 Apr 00
Installation	24 - 28 Apr 00
IOC Phase I Users	1 May 00
Command Wide Op Test	1 – 30 May 00
DCMC CAO New User Training	8 May – 30 Jun 00
FOC	30 Jun 00

*Functional test will include SDW interface and testing of other minor fixes

- **Incorporation and Testing of Training Fixes to the Alerts Phase II Application:** Based on feedback received from the train the trainer and CAO training that was previously completed, the Alerts Phase II application has been revised and successfully completed systems test 20 August, 1999. The six problems found at systems test were fixed, verified and closed. To reduce risk, District leads will review this update prior to the functional test planned for December, 1999.

DCMDW Phase II Input:

- **District Web Server:** There is no change on the receipt and installation of the District Web Sever. Current plans include receipt by 3 September and installation by 30 September, 1999.

- **NET 8 Installation District Wide:** According to the F shop, 316 district machines have been updated. A new Fix_Oracle package that includes NET 8 is being put assembled, but it is unclear if installation will take place before Sep 30th. We are looking into issue with EDW on Compaq 590s running SQLNET8, which may be a local problem.

- **Phoenix Test Preparation:** District personnel contacted Dudley Sharp, Paperless Prototype Project Officer Phoenix and were sent a MS Project Template that details the requirements that need to be addressed in order to schedule the Phoenix test. The template will need to be completed with team assistance in the near future.

- **Revised Schedule, Functional Test and Train the Trainer Support:** An email was sent to the field requesting personnel for FT and TTT. Another email was sent to all CAO Alerts Phase II PMs to inform them of the new Alerts Phase II schedule and for them to notify the Trainers. Some Trainers do not want additional training.

DCMDW Phase I Input:

- **Help Desk Issues:** DCMDW continued to experience problems with the CRC Help Desk. They are still not getting the problems to the correct Tier. The help desk report contains several actions that should have been assigned to District Leads but were not, and the calls were still open. The District Tier II rep has contacted CRC on several occasions that he is unable to access Remedy. CRC was still assigning calls to him and not letting him know via another method that he has them. Remedy access has now been resolved.

- **Alerts & CPSS Processing:** Currently DCMC Van Nuys, Phoenix, Denver, Raytheon-Tucson, Raytheon-E-Systems, Thiokol, Raytheon-LA, and LM Sunnyvale did not respond to open Alert actions within the 5-working days. DCMC Phoenix, Denver, Stewart Stevenson, Raytheon-LA, and Boeing Huntington Beach did not respond to open CPSS actions within the 5-working days. The District Phase II Lead continues to send the monthly Alert counts out to his POCs for their review. The reports are also sent to the CAO Tag Chiefs for their review and actions where needed.

- **Defense Micro-Electronics Activity, McClellen AFB:** Ms. Holly Moore, Director of Procurement, has requested that this activity be added to the Alerts System, but not until Alerts Phase II is available. DCMC is requested to train trainers. Approximately 50 personnel will be using Alerts at this customer site.

- **Tasking 206-99, Maintenance of Alerts Phase I:** DCMDW has completed this tasking to cleanup the CAT tables, with the exception of DCMC Santa Ana, and DCMC Seattle. Both CAO's have been granted extensions due to extenuating circumstances and both should complete their tasking NTL 30 September, 1999.

DCMDI Input:

- **Alerts Problems:** International has not experienced any major problems with the Alerts program. Canada has experienced some program issues, but they corrected these without Help Desk notification.

- **Security Forms for Phase II:** All security forms have been completed in Canada and the CAO PM, Norm Coffman, has forwarded them to the CAO TASO. The forms remain on file until the TASO can activate the users in Phase II.

V/R
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